

Instructions regarding Bank Details for direct payment of CPF claims

Date : 03/05/2017

CPF Section has started direct payment of CPF Claims for Sanction date 16-Apr-2017 onwards. **It is insisted to send CPF claims along with the 'Salary Saving Bank Account' only.** The same was informed vide CPF circulars. But, it is found that many employees are not entering the salary saving bank account details while applying for the CPF Advance or CPF Final Settlement in MSEB CPF Portal. Due to this, the claims are pending with CPF section or they are returned to field offices. Hence, following changes are done in system.

The data of salary saving bank details is collected from all companies and master is prepared. For MSEDCL employees, the salary saving bank details is fetched from HRMS and displayed in the CPF Advance or Final Settlement application. Also, the bank IFSC code and Bank Account number is locked for editing by the employee. If there is any correction in bank details, the same must be done in HRMS system first. After correcting the bank details by HR section, employee can apply for the CPF claims with that bank details.

For MSPGCL and MSETCL employees, the bank details are fetched from the data given by the companies from their SAP system and displayed while entering the CPF claim details. Employee can edit the bank details as of now. They must ensure that the details entered in application are salary saving account only.

It is instructed NOT TO CLOSE Salary Saving Bank Account after retirement till all CPF dues are credited in Salary Saving Bank account.

NOTE: It is found that the application details are entered, but the 'Final Submit' button is not clicked. It is necessary to click on the button so that the application can be seen by the CPF section. Otherwise, the application remains as 'Pending with Employee'.

Before making any complaint of application not getting saved, see the entry in latest version of Mozilla Firefox browser.

For any problems in online application for CPF claims, kindly contact with all details (preferably with screenshot) on mail id cpfsection@gmail.com with copy to blaxminarayana@mahadiscom.in.